

FAQ

What if I don't have email?

We can help you setup your own email account. Ask the receptionist for help.

Will I be charged anything?

This is a free service provided to our clients. No insurance is required.

What if I leave my provider. Can I access my info?

You can access your info online as long as you're a client. If you change providers, contact the office for you records.

Can someone in my family use the portal to view my info ?

Your portal information is yours. You can turn on a password in settings. If someone has your cell phone and passwords are off, they can view your information. If passwords are on, you will have to share that password for them to view your information.

Can I access the portal with my cell phone?

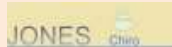
Yes, text the ID your receptionist gave you to 314-300-9396 to login.

I don't have a cell phone. Can I access the portal with email?

Yes, go to server1.network/joneschiro and enter your password.

I forgot my password.

go to server1.network/joneschiro and enter *forgot* as the password. You will receive a email with your password.



Get your free Client Portal account now!

All clients must have an email address to access the online portal. Just ask the receptionist at the desk to learn more.

Signup during your visit to the provider. It's easy.

- 1.) Tell the receptionist or staff member you want to create your Portal Account. They will ask for your email address so you may receive an invite and verify it is you requesting a portal account.
- 2.) Check your email for the invite. A secure link valid for 10 minutes will be sent. If you don't receive the email, check your spam and junk folders, then mark this as not spam.
- 3.) Touch or click on the link to login to your account. Take the time to view your settings and security options.
- 4.) You can quickly receive a Link by email by texting your owners ID to our server. Ask the front desk for the access number and then put this in your contacts for easy access.

Signup today at the front desk!



Your
information is now a
touch away.

Appointment Reminders



View history, payments and more.



Secure Portal Communications

Free Client Portal

server1.network/JonesChiro





24 Hour Access

Our online patient portal allows you to communicate with our office easily and securely around your schedule. We provide after hours messaging support to our providers.

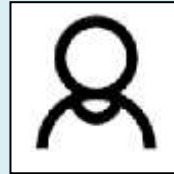
Use your desktop mobile device. Choose 2-step authentication and password protection.

Get a login link emailed to you securely by texting our server with the owner's ID number.

Ask the front desk for more information and an email invite to the portal



View and Request Appointments – No more waits on hold or worrying about calling the office before work or after the office closes.



Secure Portal messaging – Communicate securely with your providers. Know when your messages are viewed by the provider.



View and Update your client Information – Login and easily update your contact information, password, optout and more. No more calls to the office when your busy.



Make payments securely – We accept credit cards online. No card information is stored on our website for your safety. The portal is SSL secure with Comodo. Look for the Lock at the top of your browser.



View Billing History – Know your balance and copays. Print the years payments for tax preparation.



Reference – review facts and information relevant to your situation.

